

Quality Policy Statement

Tetra Tech International Development works with global governments and other partners to tackle complex development projects and to deliver results that create positive change in people's lives. Our teams specialise in designing, implementing and evaluating projects throughout the world. We are dedicated to delivering impact for beneficiaries and increasingly surpassing our clients' needs and expectations.

Our company values underpin our mission on quality:

- We value our people
- We deliver quality results
- We collaborate effectively
- We encourage creativity and innovation
- We operate with integrity

We ensure that our values and quality are achieved through:

- Application of Policy 100- a framework for corporate governance and operational accountability across pursuit and project delivery.
- Consistent use of Quality Management Systems for all identified areas of the business- controlling day-to-day operations and efficient service delivery.
- Pursuit of technical excellence mindset and culture- striving for continual improvement of business operations and service delivery which exceeds the expectations of our clients.

We support these commitments by:

- Implementing and maintaining Management Systems that are compliant with the requirements of BS EN ISO 9001:2015
- Ensuring our principles, processes and procedures are followed through internal audit and certified independent assessment.
- Setting measurable quality objectives and targets consistent with the requirements of our policy statement.
- Providing the adequate resource of trained, competent and experienced professionals.
- Creating a productive working environment where continuous improvement is actively encouraged.
- Fulfilling requirements of applicable industry standards and legal standards.

As part of our policy and commitment to continual improvement, our policy is reviewed and re-issued on an annual basis.



Ben Ward

Managing Director

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